



WHAT'S IT LIKE TO WORK WITH VIVIAN?

When I am introduced to my Lead SME(s), I ask them, “how do you want to work with me?”

I can coach you to find the answers to your questions ...

I can tell you the answers to your questions ...

I can do the work for you if you don't have the bandwidth ...

One of my SMEs responded, can I pick and choose depending on the situation? *Absolutely!*

Not all Subject Matter Experts are the same. If anything, **they are more diverse than they are alike.**

Each comes with their own unique story, their own work experiences and for the time they are engaged in a project together, Vivian's focus is to create a collaborative working relationship so that both succeed in accomplishing the objectives of the project AND deliver the business outcomes for the organization.

In her unique process consultation style, Vivian blends **her adult learning facilitation skills** with her **project management abilities** to work constructively with site leadership, system owners, SMEs, and support roles through the various phases and stages of projects. Albeit her ability **to respond to urgent remediation requests** is *a welcome relief to company executives* when she is able to rapidly bring derailed projects back on track.

Working with SMEs input, respecting their perspective and developing better outputs together are the high-points of the relationship exchange for Vivian. Whether the scope is redesigning a broken quality training system, conducting a Performance Cause Analysis to prevent repeat errors or facilitating a Rapid Design Event to boost the creative level of GxP training courses, SMEs working with Vivian collectively share expertise, knowledge, and information in the spirit of teaching and learning from each other.

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